

Software Maintenance and Remote Support for ATMs

Optimize your ATM investment with cost-effective software support

Availability of your ATM network is vital to your brand and in order to make sure it performs optimally, it is important to keep its software up-to-date. We recommend our customers protect their investment with the advantage of Cummins Allison's Software Maintenance and Remote Support. This service helps you reduce risks and ensures you have the latest versions of ATM software and operating system updates.

Reduce risk, maximize your ATM investment

New security threats occur almost daily, along with mandatory compliance regulations. Regular software updates are more essential than ever to stay on top of critical fixes and security patches. These updates deliver countless benefits to your ATM, including functionality enhancements and correction of software defects.

Simplify access to the latest releases

Keeping your software versions current and running smoothly is a challenge when support staff and budgets are stretched thin. Each installation-ready update comes packaged with software enhancements to help you get the most out of your ATM network. As soon as an update is available, you will be notified via email and the release can be downloaded from our online support portal. Telephone support gives you access to highly-skilled support personnel or, if desired, a Cummins Allison technician can be scheduled to perform the update.

Ongoing Support

Choosing an extended software maintenance and remote support package at the time of purchase is the most cost-effective way to maximize your ATM investment. This guarantee of uninterrupted service and ongoing software support ensure your peace of mind.



Highlights

- Receive software updates and operating system patches
- Easy download and update procedure
- Remote telephone and online portal support
- Proactive notification when updates are available
- Full-cycle problem management, from reporting through resolution

Keep your software up to date and your network secure, efficient and available.

To find out more about our Software Maintenance and Remote Support, please contact your local ATM specialist or visit our website: cumminsallison.com/atm



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Generations of Vision and Excellence

Cummins Allison sets the standard for accuracy and dependability.

Cummins Allison is a global leader in developing solutions that quickly and efficiently count, sort and authenticate currency, checks and coin. We also offer a complete line of full-function automated teller machines (ATMs). Our leadership in technology and product innovation spans more than 125 years. Cummins Allison serves the majority of financial institutions worldwide, as well as leading organizations in retail, gaming, law enforcement and government. Ninety-seven percent of our customers would recommend our products and services.

The company holds more than 350 patents and invests double the industry average in R&D. Our world-class sales and service network includes hundreds of local representatives in more than 50 offices in North America, wholly-owned subsidiaries in Canada, the United Kingdom, Germany, France, Ireland and Australia and is represented in more than 70 countries around the world.